CASING CONFIDENCE PLEDGE

Bridgestone South Africa undertakes to guarantee all highway pattern BRIDGESTONE and FIRESTONE truck and bus radial tyre casings, against a manufacturing defect to the end of the 2nd retreaded life (3rd buff). Should a tyre casing fail prior to this period, Bridgestone South Africa agrees to credit the end user’s or relevant dealer’s account with a pre-determined casing value as set out in this agreement subject to the following:

1. TERMS & CONDITIONS

1) The guarantee applies to the following sizes of Bridgestone and Firestone branded highway pattern tyres:

   a. 11R22.5
   b. 12R22.5
   c. 295/80R22.5
   d. 315/80R22.5

2) The casing is guaranteed against manufacturing defects only.
3) The casing is not older than 5 years from date of original manufacture.
4) Casings without the original serial numbers are not covered under this programme.
5) Retreads are carried out by either a BRIDGESTONE or BANDAG SA retread factory to recognized and accepted international industry standards.
6) The end user has an active trading account with BRIDGESTONE SA, BRIDGESTONE ACCREDITED PARTNER or BANDAG SA DEALER and must be in good standing at the time of a claim.
7) Repaired casings qualify for the guarantee as long as the repair was completed by a BRIDGESTONE or BANDAG SA retread factory to recognized and accepted international industry standards.
8) Casing values are pre-determined by Bridgestone South Africa and are subject to review at the sole discretion of Bridgestone South Africa.
9) Only new tyres fitted as Original Equipment on new trucks or replacement tyres purchased from BRIDGESTONE SA, BRIDGESTONE ACCREDITED PARTNER or BANDAG SA DEALER qualifies for a “new tyre” casing claim, should the tyre fail due to a manufacturing defect. Proof of such purchase is required and is subject to the standard terms and conditions of sale as stipulated on the invoice.
10) Where a tyre is destroyed and there is insufficient evidence remaining to determine the cause of failure, Bridgestone South Africa reserve the right to exclude the casing from the guarantee.
2. **PRE-DETERMINED CASING VALUES**

Bridgestone South Africa will credit the end user account at the following pre-determined casing value which will be reviewed from time to time:

<table>
<thead>
<tr>
<th>CASING LIFE</th>
<th>295/80R22.5</th>
<th>11R22.5</th>
<th>12R22.5</th>
<th>315/80R22.5</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Tyre / Virgin Casing</td>
<td>R400.00</td>
<td>R400.00</td>
<td>R750.00</td>
<td>R900.00</td>
</tr>
<tr>
<td>1st Cap Casing</td>
<td>R300.00</td>
<td>R300.00</td>
<td>R550.00</td>
<td>R600.00</td>
</tr>
<tr>
<td>2nd Cap Casing</td>
<td>R150.00</td>
<td>R150.00</td>
<td>R150.00</td>
<td>R350.00</td>
</tr>
</tbody>
</table>

3. **CLAIMS APPROVAL**

Only authorized BRIDGESTONE SA personnel may inspect casings and any decision to approve a claim will be made at their sole discretion.

Claim casings that have been compensated and a credit passed to the end users account automatically become the property of Bridgestone South Africa, at which stage the serial number will be removed from the casing.

Casings that have been rejected for claim will be returned to the end user with a reason for the rejection.

Bridgestone South Africa does not accept any liability of any nature whatsoever, on behalf of the user or any other third party, in instances where a casing claim has been granted, and will not be held liable for any injury, loss or damage to any person or property arising from such a claim being granted.

Dries Venter | Technical Manager
BRIDGESTONE SOUTH AFRICA (PTY) LTD